Hearing-Related Services

**Assistive Listening Devices:** At all venues, we offer assistive listening devices. Assistive listening devices (ALDs) amplify and clarify sound transmitted by the microphone while eliminating ambient noise. You can choose to wear the device with headphones or a neck loop. Neck loops are compatible with hearing aids and cochlear implants with T-Coil technology. ALDs are obtained from the Front of House staff on the day of your event. The Hop is able to fulfill ALD requests on a first-come, first-served basis.

**ALD pack with headphones**
*at Spaulding Auditorium, Moore Theater, Bentley Theater, Rollins Chapel*

- Frequency Response 50 Hz - 15 kHz (±3 dB)
- Signal-to-Noise Ratio SQ enabled 80 dB, SQ disabled 60 dB
- Audio Output Jacks 3.5 mm (0.14 in.) connectors, unbalanced,
- Distortion < 2% total harmonic distortion (THD) at 80% deviation
- Frequency Range 72.025 - 75.950 MHz
- Sensitivity .6uV typical, 1 uV maximum for 12 dB sinad
- Frequency Accuracy ± .005% stability 32 to 122 ºF (0 to 50 ºC)

**ALD headphones at Loew Auditorium**
The over the head adjustable unit has a two sensor, omni directional optical lens array. It has easily accessible audio level controls, and a power/channel switch. A patron may use the headphones as a receiver by plugging their personal hearing aid or earphones into the jack.

IRH-280 Two Channel Infrared Headphones Dual Audio Headset for 2.3/2.8 MHz

**Neckloop (T-Coil) available at all Hop venues.**
When using the hearing neckloop, switch your hearing aid or cochlear device to one of the following settings: T, T-Coil, or Telephone. Used with ALD pack and infrared headphones.

- Frequency Response: 20 Hz - 20 kHz
- Impedance: 12 ohm +/- 15% @ 1 kHz
- Headset Input Sensitivity: 110 dB +/- 4dB @ 1 kHz, 1 mW